

How to Contact NEO Support

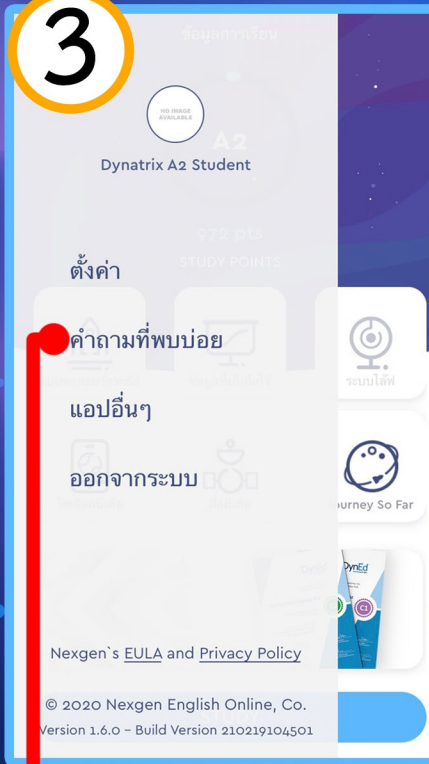
1



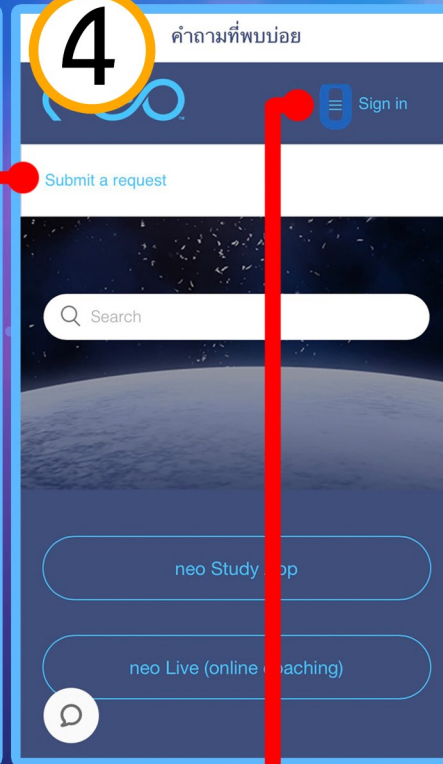
2



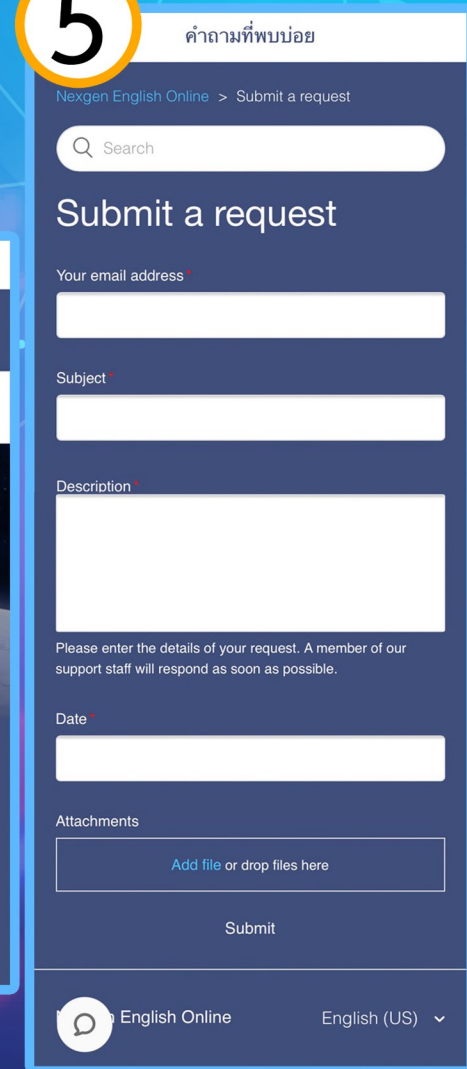
3



4



5



1. Access the “My Neo App”

2. Select this button in the top left corner.



3. Select “Frequently Asked Questions” or FAQ.

4. Select the button on the top right corner and choose



“Submit a request”

5. Fill out the required information and select “Add file” to attach a screenshot of the issue. Once complete select “Submit”